**ID: 27873**

**Name: PRANAV MAHANA**

* **EPIC** – Customer Service – It will take more than a month to complete

* **Features:**

1. Your orders
2. Returns and refund
3. Manage Addresses
4. Manage prime
5. Payment settings
6. Account Settings
7. Digital services and Device support

* **User stories**:

1. Your orders
2. Track packages
3. Edit or Cancel orders
4. Returns and refunds
5. Return or exchange items
6. Print return mailing labels
7. Manage addresses
8. Update your addresses
9. Add address, landmark details
10. Manage prime
11. View your benefits
12. Membership details
13. Payment Settings
14. Add or edit payment methods
15. Change expired debit or credit card
16. Account settings
17. Change your email or password
18. Update login information
19. Digital Services and Device Support
20. Find Device help and support
21. Troubleshoot device issues

* **Tasks:**

1. **Your orders**
2. **Track packages**

* Build the UI layer - React / Angular
* Build the API layer – Backend Framework
* Build the Database Layer – SQL Server

1. **Edit or Cancel orders**

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* Build the API layer - Backend Framework
* Build the Database Layer - SQL Server

1. **Returns and refunds**
2. **Return or exchange items**

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1. **Print return mailing labels**

* Build the UI layer - React / Angular
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1. **Manage addresses**
2. **Update your addresses**

* Build the UI layer - React / Angular
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1. **Add address, landmark details**

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1. **Manage prime**
2. **View your benefits**

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1. **Membership details**

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1. **Payment Settings**
2. **Add or edit payment methods**

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* Build the Database Layer - SQL Server

1. **Change expired debit or credit card**

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* Build the Database Layer - SQL Server

1. **Account settings**
2. **Change your email or password**

* Build the UI layer - React / Angular
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* Build the Database Layer - SQL Server

1. **Update login information**

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* Build the Database Layer - SQL Server

1. **Digital Services and Device Support**
2. **Find Device help and support**

* Build the UI layer - React / Angular
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* Build the Database Layer - SQL Server

1. **Troubleshoot device issues**

* Build the UI layer - React / Angular
* Build the API layer - Backend Framework
* Build the Database Layer - SQL Server